

## Water/Sewer/Trash Policies and Procedures

- Water/Sewer/Trash bills are due on the 10<sup>th</sup> of the month, every month, regardless of if the bill card arrives on time.
- Shut offs are the 3<sup>rd</sup> TUESDAY of every month, unless communication with the Water Department has been made prior to this day.
- Street Department will pick up special trash (leaves and limbs) the FIRST TUESDAY of EVERY MONTH. You must call City Hall to have to request this.
- If you have issues after hours, please call the non-emergency line at the police department to report it (996-7123).
- Fast Trash runs every holiday.
- Fast Trash may not run if road conditions do not allow. In this case, extra trash will be picked up on your NEXT trash day, as weather allows.
- Trash cans must be removed from the roadway within 24hrs, and kept up by your residence.
  - Trash days are as follows: Jackson St and West of Jackson St run Tuesdays; East of Jackson St is Thursday.
  - Trash should be brought out the night before your assigned trash day, as they run early mornings.
- Trash service will NOT pick up bulky items (furniture, etc) unless called into and paid at City Hall beforehand.